



Dear Steve,

On behalf of the Virginia Credit Union League and myself, I want to thank you for two terrific presentations at our League Annual Meeting in Norfolk. I heard nothing but rave reviews about you, your message, your humor and your presentation style. I knew you would be good, but you exceeded my expectations in every way...through attendance to your breakout sessions, your positive messages, laughter generated, and total impact on our meeting. My only regrets are that I didn't use you sooner in my career, and that I didn't use you in a general session for all attendees. Next time!

I appreciate how flexible you were beginning with the planning process, understanding what we wanted to achieve for our attendees, and adapting to changes during your presentations. You delivered 100%. Comments from your sessions included: "best speaker ever," "wonderful-thanks for changing my life," and "this session alone was worth the price of the whole conference." They loved you and we will have you back in Virginia sooner than later. You are a very talented and gifted speaker.

Thanks again for being there for the Virginia Credit Union League. You made a difference.

Sincerely,

A handwritten signature in black ink, appearing to read "Don Graham", written in a cursive style.

Don Graham
Director of Human Resource Development