



UNC CHARLOTTE

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Dear Steve:

Thanks so much for your excellent presentation at the 2001 IBM Charlotte Technical Symposium. Our goal for the Symposium was to develop technical vitality—to inspire people to think and to innovate. The overall evaluations were some of the best ever in our fourteen-year history. We truly appreciate your contribution to this unique program.

More specifically, the evaluations had a net satisfaction rating of 100 for very satisfied and 0 for very dissatisfied. Our experience has shown that ratings of 80 or higher are outstanding. Your lecture was rated 97.2 and tied for the highest rated presentation! Congratulations!

Please find enclosed the audiotape of your presentation. We hope the program and the audience were rewarding for you, and that you would be open to accepting an invitation again in the future.

Sincerely,

Ann Brown
Senior Program Manager
UNC Charlotte

John Barnshaw, III
Consulting Education Specialist
IBM Corporation

Enclosure: Audiotape
Remaining handouts and surveys
Photo