



*CSRA*  
*Federal Credit Union*

Re: Program Honorarium

Dear Steve:

I would like to take this opportunity to thank you for coming to speak at our semi-annual staff meeting. Your enthusiastic participation and successful presentation of "Creating Your Edge" made the meeting a huge success. The staff came to work the following day with rejuvenated energy ready to face everyday life changes with a totally different attitude. I really appreciate the fun and reflection of staff participation. I don't think that there was anyone here that didn't take something home with them that night.

"Enjoy Your Ride" came in the mail today. I can't wait to take a peek inside. If this book is anything like your speaking engagement, I'm sure I'll enjoy it even more so. Let me also say that the Board of Directors enjoyed the "Lending With heart" part of the meeting.

As another year comes to a close, our entire organization joins in sending warm wishes for a safe and happy holiday season. We look forward to seeing you at the Augusta Chapter meeting on January 15, 2004.

Sincerely,

Charm D. McCall  
President/CEO

CM/jb