



A Caring and Compassionate Approach to Success

Re: Coakley & Williams Hotel Management Company
Annual GM/DOS Conference

Dear Steve:

Thank you being the speaker for our annual conference this year. We were all extremely impressed with the job that you did. The comments we have received from the participants have been some of the best yet. It is a very difficult thing to find a speaker who can put a full day together and keep everyone's attention. You did that and more. Your messages about leading from the heart and enjoying the ride were just what we needed. We would be delighted to recommend you to anyone who is looking for a speaker for any event. Great job!

Sincerely,

A handwritten signature in blue ink, appearing to read "Gary S. Williams". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Gary S. Williams
President

GSW:cdo

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