



We recently invited Steve Gilliland to be the closing speaker at our Staff Development Academy II. This event is the culmination of an intensive professional development program and serves as a reward for completing workshops, homework, and the like. I needed a speaker who could motivate, entertain, and captivate audiences comprised of members of four generations and diverse backgrounds.

I had heard Steve speak at other Cal State campuses, so I knew he would be fabulous. Once again, he did not disappoint: I watched audience members laugh, cry, and sit spellbound for 90 minutes.

Steve's delightful style and humor never fade, but he does add new stories and insight on a constant basis. Having now seen Steve at work in front of audiences from several hundred to a few dozen, I can recommend him as a superb speaker, and I look forward to my next Spokerman "booster shot".

A handwritten signature in black ink that reads "Susan Berilla".

Susan Berilla
Director, Organizational Development & Training